



TROUBLE SHOOTING GUIDE

Ball will not launch.

If the ball is in the pocket and all settings indicate it should be launching a ball...

Check your power source or battery life.

Check to make sure that the unit's POWER light is on and that it is set to an intermittent setting of either 7, 10, 13 or 15 seconds. The unit will not begin it's kicking action until the intermittent setting is chosen and it will not work when the light is in the OFF position.

Make sure that the power switch is in the OFF position and then simply adjust the sensor by carefully bending the thin metal piece up so that the ball will come in contact with it when it is in the ball pocket. This strip is very sensitive and is in place for you, your pets and the unit's protection!

Balls are not rolling down the bucket channel.

Make sure that the unit is on a level operating surface.

Are the balls extremely wet or dirty? We recommend always using nearly dry balls in order to keep the launching activity consistent. A small amount of moisture such as saliva from your pet's mouth is okay, but not too much!

It is hard to adjust the launching distance.

*Make sure you have adjusted the unit with the adjustment ring on the underneath side of the base. The unit is easier to adjust when the kicker is in the up position just after a ball has been launched. **MAKE SURE TO TURN YOUR UNIT OFF TO MAKE THIS ADJUSTMENT!!***

Please visit our website or email us so that we may assist you:

website: www.godoggoinc.com

We do our best to answer all questions within 24 hours.